



Sleep[★]R[★]X[®]

Your Advanced Sleep Solution

If you have purchased a SleepRx in Australia and within 30 days you're not satisfied, you are entitled to a refund*.

To take advantage of this guarantee, please ensure you have watched the FITTING video here, before following these 3 simple steps.

www.sleepaus.com.au/fitting-your-sleeprx/

CALL US TO OBTAIN
AN RMA NUMBER

RETURN WITH
VALID RECEIPT & RMA
NUMBER

RECEIVE CREDIT
WITHIN 30 WORKING
DAYS

Please contact:

Sleep Science Customer Care Centre

Free call **AUS 1800 813 328**

to obtain an RMA (Return Merchandise Authorisation Number) and return the device with a valid receipt.

***TERMS AND CONDITIONS APPLY. SEE NEXT PAGE.**

TERMS AND CONDITIONS

Instructions on how to return the **SleepRx** forms part of these terms and conditions. Participation in the **SleepRx 30 day Money Back ("Promotion")** is deemed acceptance of these terms and conditions. The **"Promoter"** is **Sleep Science Australia PTY Ltd**, ABN 59 608 848 335 PO Box 1243 Buderim QLD 4556.

1. For the purpose of these terms and conditions:

a. **"Participating Store"** means an authorised retailer in Australia and excludes any online bidding or auction websites (including www.ebay.com.au) or any unauthorised retailers. The Promoter recommends that prior to purchasing a Participating Product the customer verifies that the retailer is authorised to participate in this Promotion.

b. **"Purchase"** means that full payment is made for the Participating Product during the Promotional Period.

c. **"Participating Product"** means the **SleepRx** product only. This promotion is not valid with any other product or offer.

2. The **"Promotional Period"** is from 01 December 2016. This offer is not valid with any other Sleep Science Australia Promotion. Product and Return claims must be lodged **within 30 days of purchase**. The Promotion may be closed at the Promoter's absolute discretion at any time and without notice.

3. **"Eligible Claimants"** can return the Participating Product within 30 days of purchase if purchased from a Participating Store or via www.sleepaus.com.au during the Promotional Period.

4. If you purchased your product from a retail store or retailer, you must contact the retailer you purchased the product from in order to arrange your refund.

5. If you purchased your product online, you must contact the Customer Care Centre on 1800 813 328

6. A refund will only be provided once the Customer Care Centre receives: (1) **the Participating Product in working order with all original packaging & components**, manual, and any bonus items. (2) A **Valid Proof of Purchase** (photocopy of the original receipt, Claimant must retain the original purchase receipt). Refunds cannot be processed for items that have been partially returned, damaged, incorrectly fitted, or that have been tampered with. (3) **an RMA** (Return Merchandise Authorisation) Number has been obtained from SLEEP SCIENCE AUSTRALIA Customer Care Centre.

7. All claims are subject to verification by the SLEEP SCIENCE AUSTRALIA Customer Care Centre. SLEEP SCIENCE AUSTRALIA reserves the right at any time to verify the validity of claims (including a claimant's identity, age and place of residence, purchase receipt and serial number) and disqualify any claim that does not comply with these terms and conditions, SLEEP SCIENCE AUSTRALIA PTY Ltd's decision is final and no correspondence will be entered into. Failure by SLEEP SCIENCE AUSTRALIA to enforce any of its rights at any stage does not constitute a waiver of those rights.

8. The guarantee is limited to a maximum of one per customer.

9. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Participating Store/Sleep Science Australia Pty Ltd, the Participating Store/Sleep Science Australia Pty Ltd reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the Promotion, as appropriate.

10. The Participating Store/Sleep Science Australia Pty Ltd bears no responsibility for late, lost, incomplete, misdirected, incorrectly submitted, delayed or illegible claims or correspondence due to error, omission, tampering, theft, destruction or otherwise, or for receipt of incorrect, inaccurate or incomplete information whether provided by a claimant or otherwise.

For any assistance, please call our Customer Care Centre on Free Call AUS 1800 813 328

