

POWERFRESH™ SANITIZE PROFESSIONAL STEAM MOP

MODEL 1979H



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Unplug from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly gualified person in order to avoid a hazard.
- » Do not run appliance over cord.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

- » Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- » If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- » Do not leave appliance when plugged in.
- » Do not use with damaged cord or plug.
- » Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- » Keep cord away from heated surfaces.
- » To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Turn OFF all controls before unplugging.
- » Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.
- » Do not use outdoors or on wet surfaces.
- » Always connect to a properly earthed electrical socket.
- » The appliance is not to be used if it has been dropped, if there are visible signs of damage or if it is leaking.
- » Keep the appliance out of reach of children when it is energized or cooling down.
- » The foot surfaces are liable to get hot during use.
- » Do not direct steam at people, animals, or equipment containing electrical components.
- » Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- » Always turn OFF vacuum mode if you encounter liquid on the floor.
- » Do not leave the appliance unattended while it is connected to the supply mains.
- » Do not open the filling aperture during use.

WARNING SURFACE MAY BE HOT. AVOID CONTACT.

THIS SYMBOL MEANS WARNING: DANGER OF SCALDING

SAVE THESE INSTRUCTIONS

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

This model is for household use only.

Thanks for buying a BISSELL® steam mop

We love to clean and we're excited to share one of our innovative products with you. We want your steam mop to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your steam mop needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!



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Product View



- 1 Strain Reliever Handle
- 2 Easy Fill Water Tank
- 3 Smart Set Steam Control
- 4 SpotBoost Brush
- 5 Scent Disc Tray
- 6 Edge-Cleaning Mop Head
- 7 On-Demand Steam Trigger

- 8 In-Use Cord Clip
- 9 Pedal to release SpotBoost Brush
- 10 Quick Release Cord Wrap
- 11 Lower Cord Wrap
- 12 Attachable Water Cup
- 13 Spring Breeze Scent Discs

Assembly

Do not plug in your steam mop until you are familiar with all instructions and operating procedures.



NOTE: To easily unwrap the cord for use, just turn the Quick Release Cord Wrap downward.

Never put descaling aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use. Tinted plates on foot may get hot while steam mop is in use. Do not touch while hot. Upright storage of the steam mop with a wet mop pad may result in the formation of white marks on your floor. To remove the white marks, clean area with vinegar.

Filling Your Easy Fill Water Tank



The water tank is on top of the body of the machine.



Lift the water tank cap straight up to open.



Use water cup provided and fill with distilled or demineralized water, recommended in place of tap water.

Close the tank cap after filling.

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NOTE: Use of distilled water or demineralized water is recommended to prolong the life of your steam mop. To add a fresh scent as you clean, try BISSELL demineralized waters in various scents like Citrus, Eucalyptus Mint and Spring Breeze.

A few notes about filling the Easy Fill Water Tank:

- The tank's capacity is 560 mL (19 oz).
- Do not use chemicals in the water tank of your steam mop.
- Other solutions may harm the machine and void the warranty.
- Never put descaling, alcoholic, eucalyptus oil, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

Attaching Microfibre Mop Pads



Using the SpotBoost Brush



Step down on the pedal located on the back of the machine and lift up to expose the SpotBoost Brush located on the bottom of the machine.



Using the SpotBoost Brush, move back and forth to easily clean grout, crevices and sticky messes.

Do not step on the back pedal to recline the machine. When removing the SpotBoost Brush, make sure to lift away from your body as the bottom of the brush will release steam. Excess effort on the brush may be abrasive to some surfaces; test first.

Using the Scent Disc Tray



To insert scent discs, pull the tray on top of mop head out to open.



Use a whole disc for a refreshing scent or cut disc in half for a lighter scent.



Place scent disc into tray and push tray in to close.

Using SmartSet Steam Control



NOTE: After READY light is a solid colour, you must select the power button and choose your steam level. Then pull the on-demand trigger on the upper handle to release steam. Upon the first use of your steam mop or first use after refilling the water tank, the pump may make a "knocking" sound. This is normal and will diminish after a few seconds.

Cleaning Hard Floors

NOTE: Thoroughly sweep or vacuum floor prior to cleaning with your steam mop.

Your steam mop is designed to clean hard flooring such as ceramic tile, laminate, marble, stone, and sealed hardwood floors. Use of your steam mop on waxed or some unwaxed floors may result in a diminished glossiness. The steam mop is not for use on unsealed floors. For best results, test in an inconspicuous area and check the care instructions from your flooring manufacturer. Don't stand stationary and keep the mop moving when dispensing steam.







Plug the machine into a properly grounded outlet. Once the blinking READY light turns solid, press the power button. Next select the appropriate steam level.

Pull on-demand steam trigger to release steam as desired.





For best results to sanitise an area of your floor, use the microfibre cloth pads and slowly and evenly move your steam mop back and forth at least three times over the area using continuous steam.

When finished, turn the machine off by pressing the power button and unplugging the machine.

NOTE: For best results, remove the pad and wash after use.

NOTE: Your steam mop may have already come assembled with a mop pad on the foot. If not, refer to instructions on page 6 in the "Attaching Microfibre Mop Pads" section to learn how to attach the mop pad.

NOTE: For overly challenging and stuck-on messes, step on the release pedal located on the back of the machine and lift up to use the SpotBoost Brush. See page 7. When removing the foot, make sure to lift it away from your body as the bottom of the brush will release steam.

Cleaning Your Steam Mop

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



Troubleshooting

To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible Causes	Remedies
Reduced steam OR no steam	Water tank empty.	Refill tank.
	Steam level not selected.	Select steam level by pushing steam level button.
	Wand not installed properly.	Push the wand all the way into the handheld pod until you hear a "click".
	Foot not installed properly.	Insert the extension wand into foot until you hear a "click".
	PAUSE button is pressed.	Once STEAM READY light is solid, select desired steam level (HI or LO) then push the trigger under the handle of the handheld pod to release steam.
Streaking	Dirty mop pad.	Remove and wash mop pad per instructions before further use.
	Use on waxed or oiled floor.	If you have used floor polishes or wax on your floors, steam products may decrease glossiness. Refer to the wax or polish manufacturer. If you don't wax or polish your floors, check the floor care instructions from your flooring manufacturer.
Leaking	Mop pad is too wet.	Remove and replace with dry mop pad and intermittently press the steam trigger for less steam.
	Steam level is too high.	Lower the steam level.
	Crack in machine or water tank.	Check to see if there are any cracks on the machine or tank and check to make sure the rubber gasket on the tank is still attached and seated properly in the machine.
Knocking noise	First use or water tank is empty.	Fill tank and knocking will diminish after a few seconds.
	Metal tube cannot reach water.	Shake the pod to let the tube reach the water level.

Exercise extreme care when using the steam mop on timber flooring. Ensure the steam mop is thoroughly tested in an inconspicuous area prior to mopping a large floor area. The steam mop generates hot steam, so when depressing the trigger to apply steam, ensure the steam mop is moving continuously. The trigger does not need to be pressed at all times. Prolonged application of steam in one area increases the risk of damage to the surface treatment on timber floors. Check with your timber floor treatment application specialist prior to steam mop operation. Regular foot traffic and direct sunlight will wear down timber floor surface treatment making it more susceptible to extreme care when using the steam mop on timber flooring.

Warranty

This warranty gives you specific legal rights, in addition to rights you may have under the *Australian Consumer Law*. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact your local BISSELL Consumer Care on the details set out below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

BISSELL® Three-Year Warranty

Subject to the *conditions identified below. BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years any defective or malfunctioning part due to manufacturer defect. This warranty applies to product used for personal purposes, and not commercial or rental service. This warranty does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item needs repacking and transportation.

*CONDITIONS OF WARRANTY

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

This warranty is in addition to other rights or remedies under law. Nothing in this warranty excludes, limits or modifies any liability of BISSELL which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law. To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the *Australian Consumer Law*. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a warranty claim. See warranty for details.

Consumer Care

If your BISSELL product should require service or to claim under our limited warranty, please contact us as follows:

Australia

Telephone: 1300 247 735 Website: www.BISSELL.com.au

New Zealand

Telephone: 0800 247 735 Website: www.BISSELL.co.nz

